

ONLINE PRIVACY POLICY AGREEMENT

At RIVS: Real Ideas, Visual Solutions, your privacy is important to us. This privacy policy outlines how we collect, use, and protect your personal information when you visit our website and interact with our services.

1. Information We Collect

We collect personal information that you provide when you fill out forms on our website, such as your name, email address, phone number, and project details. Additionally, we may collect non-personal information through cookies and analytics tools, such as your IP address, browser type, and pages visited.

2. How We Use Your Information

We use your personal information to:

- Communicate with you about your project or inquiries.
- Provide the services you request.
- Improve our website and services based on user behavior and feedback.
- Send occasional marketing emails or updates, but only if you opt in.

3. How We Protect Your Information

We take the security of your personal information seriously. We implement appropriate technical and organizational measures to protect your data from unauthorized access, alteration, disclosure, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure, so we cannot guarantee absolute security.

4. Sharing Your Information

We do not sell, trade, or rent your personal information to third parties. We may share information with trusted service providers who help us operate our website or deliver services (e.g., payment processors), but only to the extent necessary to perform their duties.

5. Cookies and Analytics

Our website uses cookies to improve your browsing experience and gather analytics data. Cookies are small text files stored on your device when you visit our site. You can adjust your browser settings to refuse cookies or notify you

when a cookie is being sent. However, some parts of the website may not function properly without cookies.

6. Your Rights

You have the right to:

- a. Access, update, or delete the personal information we have about you.
- b. Opt out of marketing communications at any time by following the unsubscribe link in our emails.
- c. Request that we restrict the processing of your personal data under certain circumstances.

7. Changes to This Privacy Policy

We may update this privacy policy from time to time. When we do, we will revise the “last updated” date at the top of this page. We encourage you to review this page periodically for any changes.

Contact Us

If you have any questions or concerns about this privacy policy, please contact us at info@rivss.com.